



Volunteering roles for Rainbow Bridge

Emotional Support Volunteer

The emotional support role is a listening and support role where you would meet with the victim either face to face or over the telephone and help them deal with the impact of the crime. There may also be the need to do some advocacy work (for example helping them fill out a compensation form, or liaising with the police) but the project manager will be there to assist with that. The face to face visits would more than likely be at an outreach centre, like an office or a library, and you wouldn't go on your own until you felt fully comfortable and were fully accredited.

Empowerment/Community Engagement Volunteer

The empowerment role would be more community based, and would be a mentoring type role. This would include building a mentor style relationship with the victim and your role would be to increase their confidence and empower them to come forward and access criminal justice/support agencies. It would involve you going to community groups with the victim to help raise their confidence.

Training

In order to become one of the above volunteers you would need to complete comprehensive training. Initially a 4 day Core Learning training would be required, followed by more specialist training in Domestic Violence, Sexual Violence and Hate Crime. You would need to complete the accreditation process before being able to provide one to one support.